

PETER GREEN CHILLED

Temperature Controlled Logistics



UK and European Transport

Pallet Delivery Network

Peter Green Chilled operates a nationwide next-day delivery network for chilled, frozen, ambient and confectionery food pallets. Delivery points include catering and manufacturing sites, food service, wholesalers, markets and hotel groups.

We use a variety of equipment suited to each delivery type, from 44 Tonne down to 7.5 Tonne tail-lift equipped vehicles. All our vehicles are satellite tracked and monitored to ensure on-time delivery performance and regular updates to customers. Our tail-lift equipment is dedicated to the specialist requirements of servicing the Central London area, including its high-street, markets and hotels.

Key Performance Strengths

- Own multi-temperature fleet with full European maintenance and breakdown cover
- Satellite tracking - Our fleet is fitted with the latest "Navman Wireless" GPS/GSM satellite tracking systems for security and traceability
- Security - All our vehicles have "Bulldog" security door braces for sensitive and high value cargo
- Temperature traceability - All our trailers temperature are tracked and logged on the equipped fridge controllers. This allows routine download of temperature status, as well as on-demand queries
- Collection service in all focused route countries

Retail Consolidation

As retailers have reduced order sizes and increased delivery frequency, the demands on supply chain costs have become ever greater. Case consolidation of multiple suppliers allows us to achieve higher utilisation of vehicle space, and offer greater cost benefits to our customers. Each supplier only pays a portion of the pallet delivery charge, depending on case volumes and sizes.

Focused Routes

- Belgium & Netherlands - Daily departure
- Spain, Italy & Portugal - 2 x week departures
- France - Daily departure
- Germany - 2 x week departures
- Denmark & Sweden - Weekly departures
- Latvia, Poland & Lithuania - Weekly departures

Additional Services

- "Pyramid" Transport Management System (TMS)
- "Pyramid" Warehouse Management System (WMS)
- Integrated systems with both retailer and customer via EDI or FTP
- Full system integrations in place with other clients systems
- European groupage consolidation hubs
- Line-haul operations ex UK entry ports

Multi-Temperature Fleet

Peter Green Chilled operate their own Multi-Temperature Fleet of 75+ vehicles, as well as regular connections to European partners.

Daily departures to European destinations from cross-dock platforms at (BA4) and London (RM15).

Case consolidation services are available to the following retailers:





Peter Green Cross-Dock



Partner Platform

Cross Dock Facilities in Multi-Temperature Controlled Environments

We specialise in the movement of time & temperature sensitive consignments in and out of Europe. These include chilled food & drinks, ingredients, confectionery, and a wide range of frozen products.

For any queries, quotes or other information, please call our sales team on +44 (0)1749 830 824

European Gateway

Daily drop-off available at NE London cross-dock for European partners and transport companies. PGC will make onward deliveries to the rest of the UK, Eire and Central London destinations.



Multi-Temperature Storage, Handling & Case Picking

Warehouse Temperature Controlled Services

With over 10,000 pallet spaces of multi temperature storage, combined with our customer designed WMS IT technology, our order picking storage operations and additional services are specifically designed for today's fast moving logistics industry.

Warehousing Overview

- Operating temperatures
 - Frozen
 - Super Chill
 - Chilled
 - Ambient
- Full traceability
- EDI and ASN
- Live client access
- Secure access-restricted Warehousing

Warehousing Services

- Multi-temperature case picking
- Case consolidation
- Blast freezing
- Freeze to chill tempering
- Reworking and relabelling

Warehouse Technology

Warehouse Management System

Our customer designed Pyramid WMS System provides total flexibility in ordering, EDI, traceability, multi SKU, multi-customer stock management, and reporting.

RF Wireless scanners

Are used throughout our warehouses in every operation to ensure accuracy, efficiency in our live real-time operation.

Customer Integration

SSCC barcodes and integration between systems provides full traceability of product from receipt to dispatch.

Case consolidation

Allows case price distribution to all of the UK's major retailers, any volume less than a case upwards benefits from this unique route to market.

Client System Access

Gives full transparency of our WMS for reporting, stock management, service level options and POD imaging.



Customer Service

Dedicated Staff and Key Account Managers

Peter Green Chilled customer service team are experienced, professional and dedicated to delivering the very best customer care. Our head office operates 24/7, with transport and warehouse support teams handling customer and delivery issues around the clock. Customer Service Teams are there for all our customer requirements including; transport bookings, inventory enquiries, proof of delivery documents, returns and stock receipts.

We appoint dedicated account managers to handle our clients' business on a day-to-day basis. This includes handling all enquiries, reporting functions, problem solving, and KPI analysis. Our account managers meet their customers regularly, to review service level agreements, future planning and new opportunities.

Information Technology

System Overview

Our IT System Infrastructure provides a customised suite of Warehouse (WMS), Transportation, (TMS), EDI and reporting systems to control and record all stock management, continuous temperature control, vehicle tracking and monitoring systems, and movements before receipt and after dispatch.

On-Line Access and Reporting

Our on-line reporting system provides an easy to use live reporting system for all our clients. With information from receipt of product, specific data analysis from information rich reports, through to proof of delivery, clients are able to use this management tool to have full visibility and control of their products.



EDI / Customer Integration

Our systems comprise of a combined suite of DDL and Kewill EDI processors. This enables our clients to post Receipt Pre-Advice and Picking Orders on-demand, and to return a variety of outbound interfaces including Dispatch Advice, Stock-holding Snapshots, and Receipt Confirmation. The system also promotes a unique notification system to alert users of potential order amendments so they can be detected prior to picking and load planning.

Warehouse Temperature Control

Warehouse temperature control is managed by our HACCP team through our complete warehouse temperature control system, this features digital thermographs, automated alert and monitoring system with reporting functions, working continuously to ensure our temperature regimes meet customer and statutory requirements.

Stock Rotation

Our Warehouse Management System provides our clients with the controls to manage the strict expiry date/lot number rotation files necessary for the safe movement of perishable food products. These controls were designed specifically to suit our operation and client base to ensure optimal performance.

Radio Frequency

Using a combination of truck-mounted and handheld RF devices, our systems record receipt, picking, internal stock movements, quarantine controls, and also capture despatched product weights, all in real-time. In addition, customer barcodes are scanned on receipt of goods to further increase operational performance.

Fleet Technology

Our Fleet is equipped with leading edge technology vehicle and trailer tracking and monitoring systems. These provide GPS information, live location updates, temperature monitoring information for our customer service and planning teams. Trailer temperatures are monitored and recorded continuously across our fleet with live remote access to our customer services as part of our HACCP System.

SSCC Barcode

Pallet traceability is enhanced with the use of ASN and SKU level SSCC recording and tracking on each delivery using our clients own range of SSCC numbers. Ensuring integrity of product at all times.

Transactional History

All stock movements into, within, and out of our warehouses are recorded, capturing a high level of detail in order to track and trace the life-cycle of each item that we stock. Detailed historical information is subsequently available in a report format which helps facilitate on-demand audits, RH & D, and also in monitoring Service Levels.

Consignment Status

Onboard terminals allow our drivers to update consignment delivery status, with information automatically uploaded to our Transport Management System.

The Company

Peter Green Chilled is a market leading provider of temperature controlled logistics services in the UK and Europe. Utilising our own fleet, we are able to achieve next day deliveries across the UK and Eire for chilled and frozen pallets. The company also has access into partner networks in Europe, with regular departures to France, Italy, Spain, Benelux and Germany.

We provide the following services:

- Multi-Temperature Warehousing
- Storage & Order Picking
- National & International Distribution
- Chilled & Frozen Full Load Distribution
- Chilled & Frozen Groupage
- Blast Freezing
- Tempering
- Chilled & Frozen Courier Service: Next & Same Day
- Retail, Wholesale, Manufacturers & Caterers
- Factory & Farm Collection
- Customer “Stand-Trailers”

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